

# Transition Care Forum

**Resilience and Managing Clinical Risk**  
**Ballarat Golf Club**  
**Thursday 18<sup>th</sup> April 2013**



## Introducing Our Speakers

*Betty Tzouvelis – Department of Health*

Betty Tzouvelis has a background in education and social work and is a Senior Project Officer with the Ageing & Complex Care unit at the Department of Health. Betty has the lead on managing the Transition Care Program and has a supporting role with Restorative Care. Previously, Betty had clinical and management responsibilities in the health service, residential and community aged care sector. Betty enjoys working with health services to ensure the program is responsive to people's needs and is a strong advocate of statewide issues as a member of the national working group.

*Mike McDonough – Western Health*

Dr Mike McDonough is a specialist in the Drug & Alcohol field and is currently employed as Director, Addiction Medicine & Toxicology at Western Health. He is a Foundation Fellow in the Australasian Chapter of Addiction Medicine (FACHAM) within the RACP and has completed postgraduate training in Clinical Toxicology. He has research interest in the area of assessment and management of drug toxicity. In January 2010 he was appointed as Chief Advisor in Addiction Medicine to the Department of Health (Vic).

*David Ranson – Victorian Institute of Forensic Medicine*

Associate Professor David Ranson is a forensic pathologist, the Deputy Director of the Victorian Institute of Forensic Medicine and an Adjunct Clinical Associate Professor in the Department of Forensic Medicine, Monash University. David worked with the British investigation team examining the individuals killed in the conflict in Kosovo; provided expert medical testimony in a range of courts throughout the United Kingdom, New Zealand and Australia. In the last ten years, David contributed to the establishment and working of specialist death investigation and research units aimed at preventing avoidable death and injury. These units have included the National Coroners' Information System, the Clinical Liaison Service (adverse medical event investigation unit), the Workplace Death Investigation Unit and the Consultative Committee into Road Traffic Fatalities.

*Luke Bennett – State Trustees*

Luke is the Regional Services Manager for State Trustees Bendigo Regional Office. The Bendigo office services Central, Western and Northern Victoria. He is responsible for the management of teams which provide our Personal Financial Administration, Deceased Estate Administration, Enduring Powers of Attorney, Trust Administration and Will Writing Services. A large part of his role is to improve engagement between State Trustees and clients, families, care providers, service providers and the community in general. One of the main objectives of the Bendigo Team is to provide easier access to our services and to improve communication with our clients. State Trustees is committed to helping Victorians with their financial needs so they can make the most of their opportunities.

*Rohan Elliott – Monash University*

Rohan is a qualified practicing pharmacist and university researcher and senior lecturer, as well as a Fellow of Society of Hospital Pharmacists of Australia. He has been awarded the Medal of Merit for his significant contribution to aged care pharmacy practice, making the transfer of elderly patients from hospital to residential care facilities safer ("MedGap"). The program is also recognised as a key medication safety initiative by the Australian Commission on Safety and Quality. He is currently employed with the Centre for Medicine Use and Safety, Monash University and Austin Health Pharmacy Departments.

*Cathy Balding – Qualityworks*

Prior to establishing Qualityworks in 2005, Dr Cathy Balding enjoyed a career in quality management in the public health sector at national, state and health service levels in both rural and metropolitan settings; culminating in her role as Manager of the Victorian Quality Council. Cathy's work and PhD research have focused on practical planning and implementation of quality and safety programs in health care facilities and incorporate her experience as an ACHS accreditation surveyor and as an Adjunct Associate Professor in the School of Public Health at La Trobe University.

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*Hannah Cossins*

Hannah works as a Dietitian at Ballarat Health Services in the sub acute setting, primarily in the Transition Care Program as well as Restorative Care and Hospital Admission Risk Program. She has completed a Bachelor of Food Science and Nutrition, followed by a Masters of Dietetics, both at Deakin University. Hannah also has her own private practice in Ballarat.

## **Officiating for the Day**

*Wendy Hubbard – Ballarat Health Services*

Wendy is the Executive Director of Sub Acute and Community and Chief Allied Health Officer at Ballarat Health Services, incorporating the Statewide Equipment Program (SWEP). Wendy is a physiotherapist with significant experience in the development, management and evaluation of Allied Health Services and their supporting structures.

*Roslyn McIntyre – Ballarat Health Services*

Ros is an experienced clinician who is currently employed as manager of Hospital Admission Risk Program (HARP) at Ballarat Health Services, providing direct care for patients in the community. Ros was instrumental in establishing and maintaining the Transition Care Program, Rehabilitation in the Home and Restorative Care Programs at BHS.

*Sally Eastwood – Ballarat Health Services*

Sally is an experienced and practicing Occupational Therapist at Ballarat Health Services providing direct care for patients in the community through the Transition Care, HARP and Community Rehabilitation programs. Each week Sally is confronted with decisions around clinical risk.

*Joseph Ibrahim – Ballarat Health Services*

Professor JE Ibrahim is a consultant physician in geriatric medicine and the Clinical Director of Sub Acute services at Ballarat Health Services. Joseph is also a health services researcher with a principal interest in quality of care and patient safety and an Associate Director of the Centre of Research Excellence in patient Safety, in the Department of

Epidemiology and Preventive Medicine, Monash University.

## **Our CEO**

*Andrew Rowe – Chief Executive Officer  
Ballarat Health Services*

Andrew Rowe is into his tenth year at Ballarat Health Services having commenced as Chief Executive Officer on 30 June, 2003.

Ballarat Health Services has undergone massive change during this period particularly as a result of increased patient throughput, reform of mental health services, introduction of new quality systems, building works and increased patient focus.

Previously Andrew was CEO of South West Healthcare Warrnambool, a position he held for 10 years. In addition Andrew has held senior administrative positions at the Alfred Hospital and Western District Health Service – Hamilton and has a Master's degree in Health Administration through the University of New South Wales.

He has two children aged 25 and 28 and is married to Elspeth, who works as a child and maternal health nurse.